

The invoice that isn't

The most expensive attacks on schools are not dramatic. They are a normal-looking invoice from a supplier you use, with new bank details.



1

New bank details, always ring

On the number from your own records, never from the email or the invoice.

2

Check the sender's address properly

One changed letter in a domain is the whole attack.

3

Two people for a payment change

Not a policy to be proud of. A policy that stops one bad afternoon.

4

Pressure is a red flag, not a reason

"Before month end." A genuine supplier will wait for a phone call.

If you paid it, say so straight away.

Money can sometimes be recalled if the bank is told within hours. That window closes fast, and it closes completely if nobody says anything. Tell your business manager and your bank the moment you suspect it, before you are certain.